La Corporation de l'Âge d'Or d'Aylmer

DEONTOLOGICAL CODE

Adopted on: September 11, 2019

Preamble

The Deontological Code is a guide that serves as a reference in the behavior to adopt with respect to:

- The organization
- The administrators
- The volunteers
- The members and users
- The visitors

Its objective is to:

- Establish the guidelines of acceptable behaviors;
- Provide the people targeted by the code with information on behaviors and attitudes to adopt;
- Inform any person doing business or benefiting from the services offered by the Corporation from his or her expectations regarding acceptable behavior,

Persons covered by the Deontological Code:

- The Corporation's administrators;
- The volunteers;
- The users;
- The suppliers;
- Any other persons connected with the Corporation or using the premises of the Ernest-Lattion Community Center.

MISSION

The mission of La Corporation de l'Âge d'Or d'Aylmer is to bring together people of 50 years old and over, mainly from the Aylmer sector of the city of Gatineau, and to safeguard their interests, organize services and activities, for the development of the elderly. The Corporation organizes recreational, sports, social and other activities for its users

VALUES

The Corporation values are:

Respect for individuals: Every individual has the right to the integrity of his person, both from a physical and mental point of view. Respect implies the absence of unwanted physical contact, whatever their nature, as well as the use of appropriate language in the interactions of individuals with each other.

Respect of assets: Involves the use of goods and equipment for the purposes for which it was designed, in an appropriate manner.

Integrity: Act honestly and without bad intentions. Act in the best interests of the Corporation.

Equity: Anyone who attends the Ernest-Lattion Center or who uses the services of the Corporation or participates in the activities it organizes will be treated with equality, regardless of gender, religion, sexual orientation, political allegiances, social rank or their problems.

THE ADMINISTRATOR

The administrator is any person who is a member of the board of directors.

- Must act with prudence and diligence in the performance of his duties as director; what matters is not the competence of the administrator, but the manner in which he has acquitted his task. Has he shown enough caution, care and attention?
- Must act honestly, loyally and with solidarity in the best interests of the Corporation.
- Must respect the confidentiality of the information brought to its attention and the debates
 of the board of directors; his duty of confidentiality remains even after he is no longer a
 member of the Board of directors.
- Must avoid placing himself in a situation where his personal interest or that of a relative would be in conflict with that of the Corporation.

THE USERS

The term User means any person who participates in the Corporation's activities or who attends the Ernest-Lattion Center, whether or not they are members of the Board of directors of the Corporation, and whether these activities take place at the Ernest-Lattion Center or elsewhere.

The Users must:

- Respect the rules indicated by the City or the Board of directors;
- Respect the instructions given by the people in authority during an activity;
- Use appropriate language and avoid coarse words;
- Use the material for the purpose for which it is designed;
- Act in accordance with the public interest and the laws in place;
- Respect the duties attributed to the directors, organizers, volunteers, participants and guests of the Corporation.

DRESS CODE

Administrators, volunteers, members, users and visitors must adopt a clean, decent and appropriate attire for the activity in which they participate.